

**AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS**

TYPE: ☒ IXC

☐ CLEC

☐ ILEC

☐ Wireless

217592

217598

**CERTIFICATED COMPANY INFORMATION**

McLeodUSA Telecommunications Services Inc.

Company Name

FEIN/SSN

Dba/fka

Telephone #

One Martha's Way

Mailing Address

Hiawatha, IA 52233

City, State, Zip Code

Same as above

Business Location

City, State, Zip Code

Linn  
County

**REGISTERED AGENT INFORMATION**

Registered Agent: CT Corporation System

Mailing Address: 75 Beattie Place Two Insignia Financial Plaza  
Greenville, SC 29601

City, State, Zip Code

**Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:**

William A. Haas

A. **General Manager** (Include Address if different than above)

319-790-7295 / 585-770-2498 / william.haas@pactec.com  
Telephone Number / Facsimile Number / E-mail Address

Incia Brown

B. **Customer Relations/Complaints Representative** (Include Address if different than above)

877-340-2600 / customer.care@pactec.com  
Telephone Number / Facsimile Number / E-mail Address

Christine Neff

C1. **Customer Relations/Complaints Representative for Escalated Complaints** (Include Address if different than above)

319-790-6702 / 585-770-2498 / christine.neff@pactec.com  
Telephone Number / Facsimile Number / E-mail Address

877-340-2600

C2. **Customer Contact** (Toll Free Number)

Network Operations Center

D. **Engineering Operations** (Include Address if different than above)

800-417-1619 / noc@pactec.com  
Telephone Number / Facsimile Number / E-mail Address

- Network Operations Center  
E. **Test and Repair** (Include Address if different than above)  
866-790-1058 /  
Telephone Number / Facsimile Number / E-mail Address  
Network Operations Center  
F. **Emergencies** (During Non-Office Hours)  
866-790-1058 / noc@paetec.com  
Telephone Number / Facsimile Number / E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

- William A. Haas  
G. **Regulatory Officer** (Include Address if different than above)  
319-790-7295 / 585-770-2498 / william.haas@paetec.com  
Telephone Number / Facsimile Number / E-mail Address  
Anita Kaplan  
H. **Dual Party Mailings** (Name) Same  
(Mailing Address)  
319-790-2462 / 585-770-2498 / anita.kaplan@paetec.com  
Telephone Number / Facsimile Number / E-mail Address  
Anita Kaplan  
I. **Interim LEC Fund Mailings** (Name) Same  
(Mailing Address)  
319-790-2462 / 585-770-2498 / anita.kaplan@paetec.com  
Telephone Number / Facsimile Number / E-mail Address  
Anita Kaplan  
J. **Universal Service Fund Mailings** (Name) Same  
(Mailing Address)  
319-790-2462 / 585-770-2498 / anita.kaplan@paetec.com  
Telephone Number / Facsimile Number / E-mail Address  
Anita Kaplan  
K. **Gross Receipts Mailings** (Name) Same  
(Mailing Address)  
319-790-2462 / 585-770-2498 /  
Telephone Number / Facsimile Number / E-mail Address

Judith Messenger

This form was completed by

Sr. Manager - Public Policy + Reg  
Title

Judith Messenger  
Signature

7/4/09  
Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC  
Docketing Department  
Post Office Drawer 11649  
Columbia, South Carolina 29211

And

Office of Regulatory Staff  
Attn: Jeanne Gordon  
1401 Main Street, Suite 900  
Columbia, South Carolina 29201